

# Tiki Doc Usage

This is a cross-project with the [Analytics Team](#) and [Documentation Team](#)

## What

- Determine how folks are using the Tiki Documentation site, if it is meeting their needs, and where to focus our future effort

## Why

- Provide this information to [Documentation Team](#).

## How

- Reviewing Google analytics for doc site
- Reviewing Tiki page hits & search queries
- Implementing "Was this useful" per-page

## When

- As soon as we have enough people to make this happen

## What are the types of questions we want answered?

- How are people arriving at specific doc pages?
  - Via Google/other search engines? What queries being used?
  - Via the Help button in Tiki pages?
  - Via other sources?
- How are people navigating throughout the doc site?
  - Can we use a forced browse path to help?
  - Do we need a more focused entry point? Or is search enough?
- What are the top queries (via the doc-site search)?
  - Can we improve user experience by using alias or directed searches?
  - Possible dog-food future search-based enhancements (e.g., findability) for Tiki Search
- What are the top doc-site referrers? Can we use/partner with them as doc providers/maintainers?
- What are the most "popular" (i.e., most used) doc pages?
  - Does this reflect a poor-usability with a specific feature?
  - Helps Doc team focus resources on specific pages.

# Related projects

- ??

# Who

- [ricks99](#)
- You?

# Related links